

COMMUNICATION ACCESS UK: People with communication difficulties don't always get the support they need in the community.

It would help if we had a **UK symbol** for businesses to show that they can support people with communication difficulties.

Businesses already use some symbols:



physical difficulties



hearing difficulties

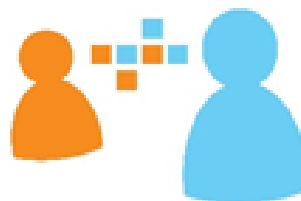


visual difficulties

A **communication symbol** would need to be **similar in style** to the others and **easy to recognise** even in small size.

Here are some ideas for a communication symbol.

Which symbol do you think is best? Please put a cross by your choice.



Another idea?



How should businesses be helping?

If a business or organisation displays the communication symbol it will mean they can support people with communication difficulties.

They will have had training and the staff will know how to help.

Tell us what they need to know:

How should the staff help you to communicate?



General comments:

Please tell us about yourself:

- I have a communication difficulty
- I am under 18
- I am a family member or carer
- I am a health or social care professional
- I am a support worker
- Other, please specify _____

Thank you for your help

If you are filling in this form on paper, please send it to:

Communication Matters
Leeds Innovation Centre
103 Clarendon Road
Leeds LS2 9DF

Email: accessproject@communicationmatters.org.uk

Some of the symbols here are already in use by Scope Victoria, Communication Disabilities Access Canada, and the International Communication Project.

Organisations working on this project:

Communication Matters
Royal College of Speech and Language Therapists (RCSLT)
The Stroke Association
and other organisations working with people with communication difficulty.
There are also people in the group who have communication difficulties.