

PUBLICATIONS

<https://communicationmatters.org.uk/resources/publications/>

Publications are reports, leaflets, DVDs and books that you can get or download.

Publications from Communication Matters

Report: “Shining a Light on Augmentative and Alternative Communication” ([Download PDF 400Kb](#))

Report: “Beyond the Anecdote” ([Download PDF 5Mb](#))

‘Focus on...’ leaflets – These are 8 leaflets about different parts of AAC. You can get a printed version of the leaflets by emailing: admin@communicationmatters.org.uk

Or you can download the leaflets here:

- [First Steps](#)
- [What is AAC?](#)
- [What can I say?](#)
- [Let your Hands do the Talking](#)
- [Using Symbols for Communication](#)
- [Speaking with Someone who uses AAC](#)

- [Accessing Communication Aids and Computers](#)
- [Communicating with Patients who have Speech/Language Difficulties](#)

Download the complete set:

[Focus on... complete set \(zip\)](#)

Translations

Members are allowed to translate these leaflets into their own language, but they must include these words: “Originally published in English and copyright by Communication Matters / ISAAC-UK.”

Other ways of speaking – This booklet has information about children and young people who use different ways to communicate.

It was written by Communication Matters with The Makaton Charity, Scope and Signalong.

Download the booklet here: [Download Other Ways of Speaking](#) (PDF 4.5MB)

Order a printed copy of the booklet by emailing:

admin@communicationmatters.org.uk

Other publications

- **The Future of AAC Services in England**
- **Making Communication Even Better** - This was produced by NHS Education for Scotland, TalkingMats and Capability Scotland
- **Books Beyond Words** - This series of books about all sorts of useful topics. Each book has pictures and you can add words.

DVDs and Videos

- The Power of Communication – an introduction to AAC

Watch it on YouTube: [YouTube](#)

Order a copy of the DVD by emailing:

admin@communicationmatters.org.uk

National Standards for AAC services

Communication Matters, UK government departments and other organisations have written some documents that explain how AAC services should be run.

NHS England Guidance

- [New Guidance for Commissioning on AAC Services and Equipment \(PDF\) - March 2016](#)
- [New Service Specification for AAC \(PDF\) - March 2016](#)
- [New Specialised AAC Referral Criteria Document \(PDF\) - March 2016](#)

Scotland Guidance

- [Guide on the Definitions of Communication Equipment and Support](#)

Guidance from Communication Matters

- [AAC Services Standards \(August 2012\)](#)
- [AAC Quality Standard for Commissioners \(September 2011\)](#)
- [AAC Outcome Measurement Project \(September 2012\)](#)

Office of the Communication Champion

- [Specialised AAC Provision - Commissioning National Services: A Model Service Specification \(September 2011\)](#)
- [Specialised AAC Provision - Commissioning National Services: Final Report \(November 2011\)](#)

Royal College of Speech and Language Therapists

- [RCSLT Resource Manual for Commissioning and Planning AAC Services](#)
- [Visit RCSLT Website](#)